

Geyserwise Tuya Smartlife Application

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Warranty

- **1.** We, Geyserwise CC, warrant you that, for a period of six months from the date of purchase, the Geyserwise TSE (the "good") will be free of any defect.
- 2. If any defect in the good is discovered by you within six months from date of purchase, you can return the good to our service Centre or to one of our duly authorised service agents. We will then, at your option
 - a. repair or replace the good; or
 - b. refund to you the price paid by you for the good.
 - c. A good returned under this warranty must be presented to us in its original packaging together with all accessories.
- 3. We will refuse the return of any good which has been
 - a. partially or wholly dissembled;
 - b. physically altered;
 - c. used in a manner contrary to any instructions provided by us; or
 - d. permanently installed or attached and/or combined with other goods or property in any way.
- 4. We will not
 - a. repair the good where the defect or damage to the good is found to be a direct result of your negligence, recklessness or malicious behaviour; and/or
 - b. be liable for damage caused to the good as a result of wear and tear unless such damage manifests itself -
 - c. within 12 months from date of purchase (where the good has been used for normal family, personal or household purposes); or
 - d. six months from the date of purchase (where the good has been used for commercial or professional purposes).
- 5. Where we issue a refund under this warranty, we will deduct the charges we are allowed to deduct under the Consumer Protection Act, No 68 of 2008.

BY SIGNING BELOW, YOU ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTOOD ALL THE TERMS AND CONDITIONS CONTAINED IN THIS WARRANTY.

Signed at _____

on



How to connect the unit to Wi-Fi

A TUYA compatible Geyserwise needs to be installed to be able to connect the APPs

Step 1: Using your mobile phone, scan the QR code below **or** via Google Play or Apple iStore search for the app called 'Tuya' or smart Life - install the app.



Step 2: Open the App and Create an account. Enter email address and then request a verification code and create your password.

Step 3: Activate Bluetooth on your phone.

Step 4: In settings on your phone ALLOW PERMISSIONS for the specific application.

Step 5: On Geyserwise display press the up button for 3-5 seconds the WIFI icon will flash in top right corner.

Step 6: Add device Tap "+" on the top right corner of the APP.

Step 7: Confirm your phone is connected to your Wi-Fi network to which the device will be added, enter your Wi-Fi password, and confirm. Note 2.4Ghz Wi-Fi networks ONLY.

When connected the WIFI icon in the top right of display turns to a solid state the unit is connected.

What models can be converted?

The Geyserwise IoT TSE PCB can only be used on a Geyserwise TSE1 as per picture below.



The Geyserwise IoT Max PCB can be used on all Geyserwise Delta T models and all Geyserwise Max models with a **3-digit** display as per the pictures below.



The unit time will synchronize once a day from app.



Home Screen

From the unit home screen, you can do the following: Changes made on the app will reflect on the display unit.

- manually switch the element on and off.
- Set the mode Holiday or normal.
- View the Geyser temperature.
- View the element runtime hours.
- Set the required temperatures for the 4 different Blocks.

TSE1 models

- Set the PTC temp (This is for the DC element if installed)
- View the status of the PTC output.

Max and Delta T models

- View the Collector temperature.
- Set the solar differential temperature.
- Set the Anti-freeze temperature.

| ර Power | | O Powe | r | |
|--------------|--------------|-----------|--------------------|-----------|
| On | orr | | On | Off |
| | 4 | | 8 | * |
| E | ement | | Pump | Element |
| | On | | Off Flement Rr | Off |
| Eleme | ent Runtime | | OHou | IF. |
| 50 | or rour | | Mode | |
| 0 | 41 | Е, | Holiday | Normal |
| Mode | Geyser Temp. | TS | | |
| Normal | 44 °C | se | Geyser Temp. | Collector |
| Ptc | On | rwi | 20°C | 21°C |
| Ptc Temp Set | 66°C > | Geyse | Solar Differential | 12°C > |
| lock1 | 60°C > | C | & Block1 | 55°C > |
| Block2 | 60°C > | | SLOCK2 | 55°C > |
| Block3 | 55°C > | | & Block3 | 55°C > |
| Block4 | 60°C > | | & Block4 | 55°C > |



Maximum Temperature Settings

There are four maximum temperature settings. It is important to note that these settings apply to the four quarters of the day and not to the set times that the elements must come on.



Understanding Timer settings

Timers set on the display unit will not automatically transfer to the app.

Say for example you had a timer set to go on at 03:00 and off at 06:00 but you had load shedding from 02:00 to 04:00 the element will switch on at 04:00 if the timers were set from the display unit.

If these same timers were set from the app (with no timers set on the display) with the unit being off due to load shedding the element will not switch on once the power comes on because the unit would not have received the command (due to being off-line).

- a. All schedule or timer settings will remain in the cloud and not show on display.
- b. To eliminate time settings on display press and hold the "SET" button for 10 seconds.

Back up timers can be set on the display in the event of WI-FI failure or unavailability.

Setting Timers on the APP

Go to Scene on the Tuya or Smart Life Apps and set your timers there. Below example to switch the element on every day of the week at 06:00 and switch the element off at 08:00





















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